

HYOSUNG TNC

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Hyosung TNC is committed to improving our customer experience through innovation and change. To ensure a more comprehensive brand experience, we've taken a major step by revamping our "CREORA" brand, known for spandex products, into an all-encompassing brand that now includes Spandex, Nylon, and Polyester. Furthermore, our dedication to sustainability and innovation has driven us to develop sustainable fibers with improved performance proudly introduced as our latest "regen" brand, which underscores our allegiance to environmental responsibility and functionality.

As part of our brand renewal, we've enhanced the efficiency of our services through update to our logos, hangtags, and website all designed to provide an improved user experience. These modifications are currently active, signifying the evolution of our brand and service offering.

Please note the following changes, which are now in effect:

1. Effective November 1st, 2023, the process for applying for Spandex, Nylon, and Polyester hangtags will undergo the following updates:

- The previous options of applying for hangtags via Fax and Email will no longer be available.
- Beginning November 1st, 2023, customers will now request hangtags online via our new website. [<https://www.hyosungtextile.com>].
- Our former creora brand website (www.creora.com) will merge with our new unified Spandex, Polyester, and Nylon brand website at [<https://www.hyosungtextile.com>]. You can apply for Spandex, Nylon, and Polyester hangtags from this new web address.

The new online application process is designed to be easy and efficient, enabling faster processing. Should you have any questions or feedback regarding these changes, please feel free to reach out to [creora@hyosung.com]. More detailed instructions for hangtag applications will be provided on the website after its launch.

[New Website Address for Hangtag Applications: <https://www.hyosungtextile.com>]

- 2. Beginning November 2023, Hyosung TNC will introduce the new the CREORA brand, which now encompasses our Spandex, Polyester, and Nylon family of textile solutions.** This integration will lead to a redesign of our Spandex, Polyester, and Nylon hangtag, which will gradually be implemented from 2024 onwards. Specific timing for these changes will be confirmed and communicated separately.

At Hyosung TNC, we are dedicated to delivering the highest level of service and elevating your brand experience through the implementation of these rebranding and design enhancements.

Thank you for your continued support.

Appendix 1

● Logo Design

CREORĀ : CREORA Spandex

CREORĀ : CREORA Nylon

CREORĀ : CREORA Polyester

regen : Recycled Spandex, Nylon and Polyester

regen : Carbon-reducing products (Bio-Based Spandex, others)

● Hangtag Design



: CREORA Spandex



: CREORA Nylon



: CREORA Polyester



: regen Spandex, Nylon and Polyester



: regen (carbon-reducing products : Bio-Based Spandex)

Hyosung TNC

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